

## POLICIES - SIAGO BEACH RESORT

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### PAYMENT TERMS

- 50% deposit is required to guarantee your reservation.
- Rates are inclusive of 12% VAT and other government taxes.
- Rates are exclusive of 10% service charge.
- Balance to be paid upon check-in.

### REFUND / RE-BOOKING / CANCELLATION

- Cancellations made 15 days or more are eligible for refund minus 10% admin fee.
- Cancellations made 7 to 14 days are eligible for rebooking. Rebooking can be done up to six (6) months from the original check-in date subject to availability and applicable rate difference.
- Cancellations or rebooking made 6 days or less are non-refundable and non-rebookable.
- In the event of flight cancellations due to adverse weather conditions, a one (1) night charge will apply.
- No refund for shortened stay.
- All rates are subject to change without prior notice.

### DISCOUNTS AND PROMOS:

- 20% discount will be applied for Persons with Disability (PWD) and Senior Citizens with a Philippine-issued Senior Citizen ID.
- Offers, discounts, and promotions cannot be combined.

### TERMS AND CONDITIONS:

#### CHECK-IN

- Check-in time is 2PM and check-out time is 11AM. Early check-in and late check-out are subject to availability. Additional fees may apply.

#### OCCUPANCY

- Minimum of two (2) nights consecutive stay is required per room.
- Room rates are priced for double occupancy.
- Extra person charge is Php 1,950 per night inclusive of breakfast.
- Extra beds are subject to availability and must be requested before check-in.

#### CHILD POLICY

- Maximum of two (2) children aged 10 years and below are allowed to stay for free when sharing existing beds and without an extra bed request. Complimentary breakfast is included.
- Additional bed for a child is Php 1,000 per night, inclusive of breakfast.
- Baby cot or playpens are free of charge. Up to one (1) allowed per room; subject to availability.

#### BREAKFAST

- Complimentary breakfast is served from 6AM-10AM only. Unconsumed breakfasts are non-refundable and non-exchangeable for cash.

#### PETS

- Check-in guests are NOT allowed to bring their pets.
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