

## POLICIES - SIAGO BEACH RESORT

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### REFUND / RE-BOOKING / CANCELLATION

- Cancellations made 15 days or more are eligible for refund minus 10% admin fee.
- Cancellations made 7-14 days are eligible for rebooking. Rebooking can be done up to six(6) months from the original check-in date subject to availability and applicable rate difference.
- Cancellations made six(6) days or less are non-refundable and non-rebookable.
- For cancellations due to health-related reasons made a few days prior to check-in, rebooking will be allowed with a physician's note.
- For flight cancellations due to weather, a one(1) night charge will apply.
- No refund for shortened stay.
- All rates are subject to change without prior notice.

### DISCOUNTS AND PROMOS:

- 20% discount will be applied for PWD and Senior Citizens on regular rates ONLY.
- Offers, discounts, and promotions cannot be combined.

### TERMS AND CONDITIONS:

#### CHECK-IN

- Check-in time is 2:00 PM and check-out time is 11:00AM. Early check-in and late check-out are subject to availability. Additional fees may apply.

#### OCCUPANCY

- Minimum of two(2) nights consecutive stay is required per room.
- Room rates are priced for double occupancy.
- Maximum of two(2) children, 8 years and below, are allowed to stay for free when sharing existing beds. Complimentary breakfast NOT included.
- Baby cot or playpen are free of charge. Up to one(1) allowed per room; subject to availability.
- Extra person charge is Php 1,950 per night inclusive of breakfast.
- Extra beds are subject to availability and must be requested before check-in.

#### BREAKFAST

- Complimentary Breakfast is served from 7AM-10AM only. Unconsumed breakfasts are non-refundable and non-exchangeable for cash.

#### PETS

- Check-in guests are not allowed to bring their pets.
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