

POLICIES - SIAGO BEACH RESORT

PAYMENT TERMS:

- 50% deposit is required to guarantee your reservation.
- Rates are inclusive of 12% VAT and other government taxes.
- Rates are exclusive of 10% service charge.
- Balance to be paid upon check-in.

REFUND/RE-BOOKING/CANCELLATION:

- Cancellations made 15 days or more are eligible for refund minus 10% admin fee.
- Cancellations made 7 to 14 days are eligible for rebooking. Rebooking can be done up to six (6) months from the original check-in date subject to availability and applicable rate difference.
- Cancellations or rebooking made 6 days or less are non-refundable and non-rebookable.
- In the event of flight cancellations due to adverse weather conditions, a one(1) night charge will apply.
- No refund for shortened stay.
- All rates are subject to change without prior notice.

DISCOUNTS AND PROMOS:

- 20% discount will be applied for Persons with Disability (PWD) and Senior Citizens with a Philippine-issued Senior Citizen ID.
- Offers, discounts, and promotions cannot be combined.

TERMS AND CONDITIONS:

CHECK-IN AND CHECK-OUT

Check-in time is 2:00 PM and check-out time is 11:00 AM. Early check-in and late check-out are subject to availability. Additional fees may apply.

OCCUPANCY

Minimum of two(2) consecutive nights is required per room.
Room rates are priced for double occupancy.
Extra person charge is Php 2,100+ per night inclusive of breakfast.
Extra beds are subject to availability and must be requested before check-in.

CHILD POLICY

- A maximum of two(2) children aged 10 years and below are allowed to stay for free when sharing existing beds and without an extra bed request.
- Complimentary breakfast is included.
- An additional bed for a child is Php 1,200+ per night, inclusive of breakfast.
- Baby cot or playpens are free of charge. Up to one(1) allowed per room; subject to availability.

BREAKFAST

Complimentary Breakfast is served from 6:00 AM - 10:00 AM ONLY. Unconsumed breakfasts are non-refundable and non-exchangeable for cash.

PETS

Check-in guests are not allowed to bring their pets.
